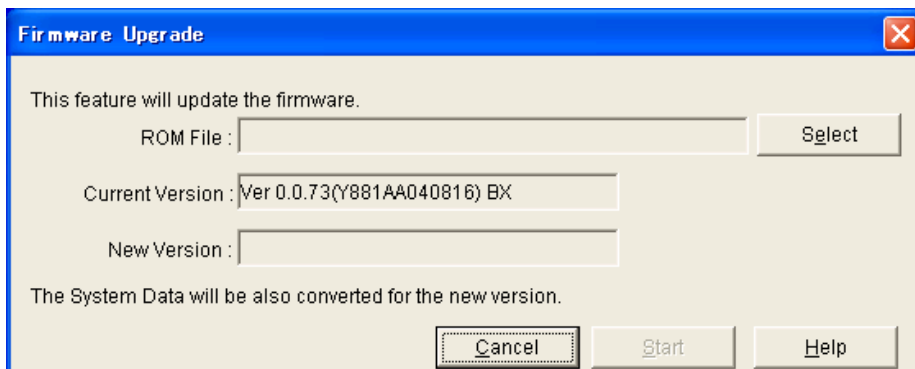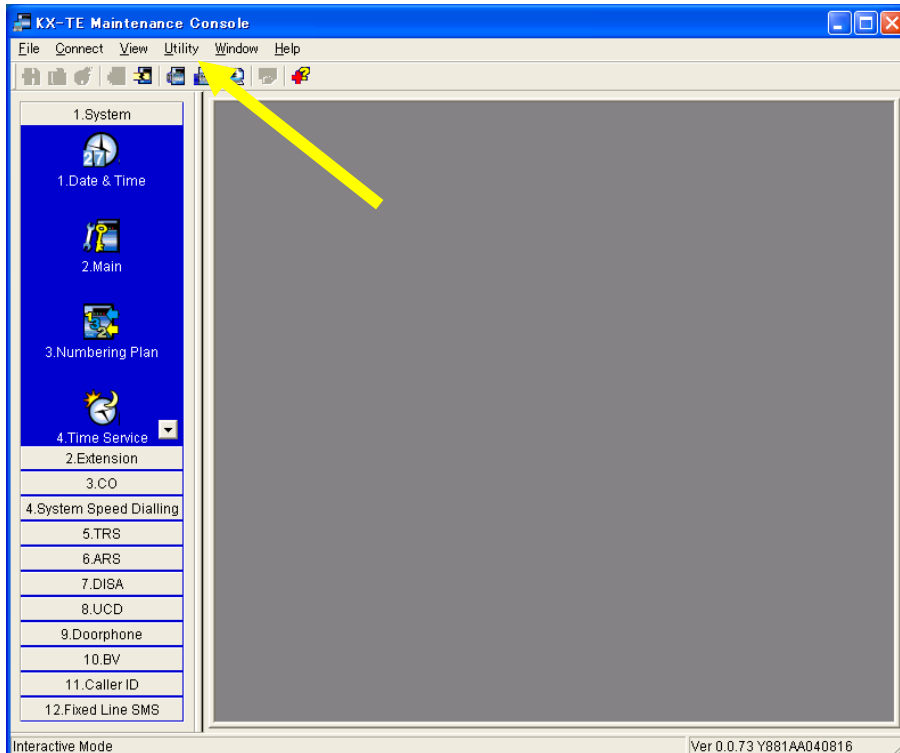# Firmware Upgrade

Allows installation of upgrades to the system software stored within the PBX. Only install upgrades provided by certified Panasonic dealers.

## To upgrade system software

**1. From the Utility menu, select Firmware Upgrade.**

The Firmware Upgrade screen will be displayed.





**2. Click Select.**

The Open dialog box will be displayed.

**3. Navigate to the folder containing the system software file you want to install**

**4. Select the file.**

**5. Click Open**

*If the selected file is not a recognized ROM file, an error message will be displayed.
  - Click OK to return to step 2.
* If the selected file is an older ROM version than the one currently installed to the PBX, a warning message will be displayed
  - To accept the older ROM version, click Yes. Installing an older ROM is not recommended, as it may cause problems during system data conversion.
  - To not use the older ROM version, click No
* If the selected file is a ROM version newer than that of the current Maintenance

Console software, a warning message will be displayed, as it cannot be supported by Maintenance Console.

Information about the version of both the current system software and the selected file will be displayed

## 6. Confirm that the selected file is the version that you intend to install to the PBX.

## 7. Click Start
A confirmation message will be displayed

## 8. Click Yes.
The system software will be upgraded in 3 steps. The progress bar shows how much of each process has been completed
When the upgrade is complete, a message will be displayed
* If there was a communication error during the upgrade, a message will be displayed
   1. Check the listed items.
   2. Click Retry to try the upgrade process again